Raghav Singhal

+917037337479 | raghavsinghal814@gmail.com | linkedin.com/in/raghav

PROFESSIONAL SUMMARY

Highly results-driven Business Analyst with 2years of experience specialising in leveraging business tools(SQL, Excel, Power BI) for root cause analysis and delivering actionable insights that streamline operations. Proven success in requirement gathering, documentation, and facilitating an Agile project execution, resulting in measurable improvement in project efficiency and client satisfaction.

EXPERIENCE

Business Analyst   June 2023 – July 2025
ANR Software   *Noida*

- Facilitated **requirement analysis** and gathering sessions with stakeholders, conducted **gap analysis**, and collaborated with cross-functional teams to validate solutions and drive process improvements.
- Created and maintained **Business Requirement Documents (BRD)** and **Functional Requirement Documents (FRD)**, ensuring clear documentation of business needs and functional specifications.
- Designed **wireframes** and mockups to visualize requirements, enabling developers and designers to better understand the intended functionality.
- Worked closely with developers, designers, and product managers in an **Agile methodology** environment, aligning the functionality of the software with business needs.
- Effectively communicated **technical concepts to non-technical stakeholders**, facilitating smoother project execution and quicker sign-offs on BRD/FRD deliverables.
- Actively participated in **sprint planning, daily stand-ups, and sprint reviews**, contributing to continuous improvement and timely project delivery.
- Received **Appreciation** in the Monthly Newsletter for **successfully resolving client issues** within SLA and ensuring resolutions met client satisfaction.

PROJECTS

ALTAMETRICS DAR Mobile App Enhancement |

- Enhanced the Altametrics DAR mobile application, integrated with the e-resturent web application. Facilitated easy access to various modules, including HR, sales, timekeeping, etc, for clients. Sought to improve User experience and provide additional key performance indicators and features to benefit clients.
- Gathered client requirements and formulated a comprehensive SOW for development.
- Create release note and functional mockup designs for change request to visualise enhancement.
- Scope defects and enhancement for future release, as well as scoping line items for each release.

ALTAMETRICS UI REVAMP |

- One of Altametrics' primary web applications provides various modules to clients based on their requirements, including Food, Labor, HR, Inventory, Cash, and Sales. The requirement was to revamp the application up to the latest market standards UI
- Created detailed designs for all necessary UI changes, ensuring alignment with the latest market standards
- Provided ongoing support during the implementation phase, addressing any issues and ensuring smooth transition .

Patient Analytics Dashboard |

- Developed a **real-time Power BI dashboard** by integrating previous year's patient data, enabling instant search through patient ID to retrieve critical details like admission/discharge dates, follow-up schedules, billing amounts, insurance coverage, ward types (Private, ICU, General), and doctor feedback
- Built **dynamic and interactive reports** with DAX measures and slicers, allowing users to analyze patient treatment history, disease diagnosis, insurance utilization, and billing patterns across customizable date ranges.
- Focused on **user experience optimization** by designing easy-to-navigate reports and enabling real-time data search functionality, reducing manual lookup time significantly.

Education

Dr APJ Abdul Kalam Technical University Aug. 2019 – May 2023

Bachelor of Technology in Computer Science and Engineering, CGPA - 7.89 U.P.

Vardhman Academy April 2018 - May 2019

Class XII, Percentage - 90.4 Meerut, U.P.

Technical Skills

Languages: SQL
Frameworks: Agile Methodologies, Requirement Analysis, User Stories, Use Cases, Gap Analysis, Wireframes
Developer Tools: Git/Github, Postman, JIRA, Trello, MS Excel, Power BI
Documentation: BRD, FRD, UAT(User Acceptance Testing), RFP(Request for Proposal), SOW(Scope of work)